

SOLE[™]
FITNESS

**OWNER'S MANUAL
SB900 Indoor Cycle**

*Please carefully read this entire manual
before operating your new indoor cycle.*

ATTENTION: *Before returning your Sole product to any retailer, or if you require any assistance with assembly or technical support please call us first for assistance at 866-780-7653. Thank you for your Sole purchase.*

TABLE OF CONTENTS

<u>Product Registration</u>	1
<u>Important Safety Instructions</u>	2
<u>Important Operation Instructions</u>	2
<u>SB900 Assembly Instructions</u>	4
<u>Operation of Your New Indoor Cycle</u>	10
<u>Troubleshooting & Maintenance</u>	20
<u>Manufacturer's Limited Warranty</u>	21



WARNING: This product can expose you to chemicals including Toluene and Acrylamide which are known to the State of California to cause Cancer and birth defects or other reproductive harm. For more information, go to www.P65Warnings.ca.gov

Before returning your Sole product to any retailer, or if you require any assistance with assembly or technical support please call us first for assistance at 866-780-7653. Thank you for your Sole purchase.

SOLE

FITNESS

CONGRATULATIONS ON YOUR NEW INDOOR CYCLE AND WELCOME TO THE SOLE FAMILY!

Thank you for your purchase of this quality indoor cycle from **SOLE**. Your new indoor cycle has been manufactured by one of the leading fitness manufacturers in the world and is backed by one of the most comprehensive warranties available. **SOLE** will do all we can to make your ownership experience as pleasant as possible for many years to come.

If there is a question as to where to obtain service, contact our service department at **866-780-7653**.

Please take a moment at this time to record below the name of the dealer, their telephone number, and the date of purchase for easy contact in the future. We appreciate your confidence in **SOLE** and we will always remember that you are the reason that we are in business. Please complete and mail your registration card today and enjoy your new indoor cycle.

Yours in Health,
SOLE Fitness

Name of Dealer _____

Telephone Number of Dealer _____

Purchase Date _____

PRODUCT REGISTRATION

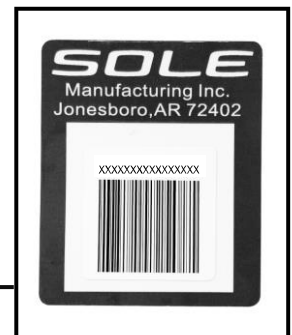
RECORD YOUR SERIAL NUMBER

Please record the Serial Number of this fitness product in the space provided below.

Serial Number _____

REGISTER YOUR PURCHASE

The self-addressed product registration card must be completed in full and returned to **SOLE**. You can also go to www.soletreadmills.com under the support tab to register online.



IMPORTANT SAFETY INSTRUCTIONS

WARNING - Read all instructions before using this appliance.

1. Use this equipment only for its intended use as described in this manual. Do not attempt to ride this bike at high pedal speeds until you have ridden the bike for some time and are comfortable riding at slower pedal speeds.
2. The bike is NOT equipped with a freewheel system which means that when the flywheel is in motion, the pedals will be in motion. Do not attempt to stop the unit by applying backward pressure to pedals while they are turning as knee injury may occur. Do not attempt to remove your feet from pedals while they are moving.
3. Wait for flywheel to coast to a stop before dismounting the bike. If you want to stop the flywheel, push down on the brake knob.
4. Serious injury or death may occur from over-training. Consult a medical doctor or qualified fitness instructor to determine an exercise program appropriate for your level of fitness.
5. Do not attempt to turn the pedal cranks by hand. Do not touch any driving mechanism while it is in motion as possible injury could occur.
6. In a home setting, keep children away from the bike when it is not in use. Keep children and pets away from the unit while it is in use.
7. Do not attempt to perform dip movements on handlebars.
8. Never drop or insert any object into any opening of the bike.
9. Only use the bike on a stable, level floor.
10. Follow instructions for safe use of the equipment including proper seat position, handlebar position, and use of foot positioning system of pedals. Do not attempt to pull up handlebar post and seat post over the 'MAX.' graduation.
11. For safe operation, allow for at least 1foot (30cm) of free space to either side of the unit and 2 feet (60cm) of free space to the rear of the unit.

Regularly examine the bike for damage and wear. Inoperable components should be replaced immediately or the equipment should not be used until it is repaired.

Failure to follow all guidelines may compromise the effectiveness of the exercise experience, expose yourself (and possibly others) to injury, and reduce the longevity of the equipment.

SAVE THESE INSTRUCTIONS - THINK SAFETY!

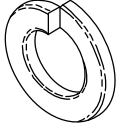
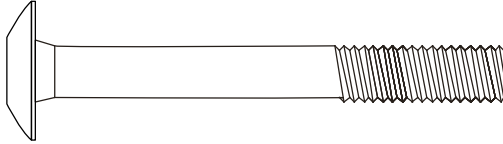
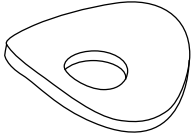
IMPORTANT OPERATION INSTRUCTIONS

WARNING - AS THE OWNER OF THIS EXERCISE EQUIPMENT, YOU SHOULD INSIST THAT ALL USERS FOLLOW THE SAME GUIDELINES: YOU SHOULD MAKE THIS MANUAL AVAILABLE TO ALL USERS.

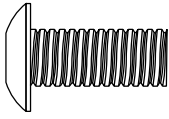

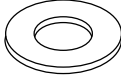
1. Obtain a complete physical examination from your medical doctor and enlist a health/ fitness professional's aid in developing an exercise program suitable for your current health status.
2. When working out for the first time, start out slowly for a minimum of five minutes. After your muscles are warmed up, gradually increase the pedaling speed and/or resistance.
3. The speed and duration of your exercise program should always be subject to how you feel. Never permit peer pressure to exceed your personal judgment while exercising.
4. Overweight or severely de-conditioned individuals should be particularly cautious when using the equipment for the first time. Even though such individuals may not have histories of serious physical problems, they may perceive the exercise to be far less intense than it really is, resulting in the possibility of overexertion or injury.
5. Proper installation and regular maintenance are required to ensure user's safety. Maintenance is the sole responsibility of the owner.

SB900 ASSEMBLY PACK CHECKLIST

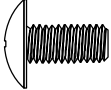
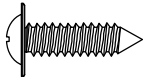
1 HARDWARE STEP 1

		
#94. $\varnothing 10 \times \varnothing 16.5 \times 2T$ Split Washer (4 pcs)	#93. $3/8" \times 3-3/4"$ Button Head Socket Bolt (4 pcs)	#95. $\varnothing 10 \times \varnothing 23 \times 1.5T$ Curved Washer (4 pcs)

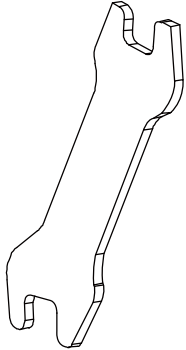
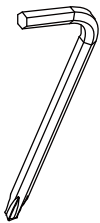
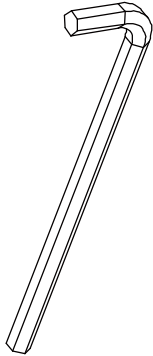
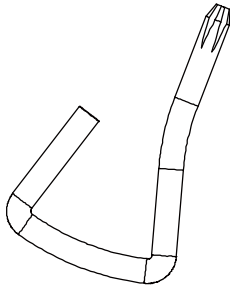
2 HARDWARE STEP 2

		
#96. $5/16" \times 3/4"$ Button Head Socket Bolt (4 pcs)	#97. $5/16" \times 1.5T$ Split Washer (4 pcs)	#98. $\varnothing 5/16" \times 16 \times 1.0T$ Flat Washer (4 pcs)

3 HARDWARE STEP 3

	
#80. $M5 \times 12mm$ Phillips Head Screw (4 pcs)	#99. $4 \times 16mm$ Sheet Metal Screw (3 pcs)

ASSEMBLY TOOLS

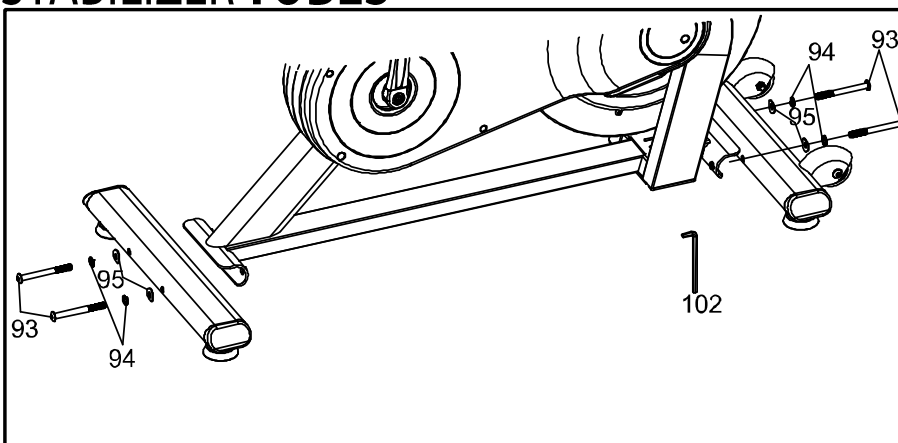
			
#100. 14/15mm _Wrench	#101. M5_Allen Wrench Head Screw Wrench	#102. M6_L Allen Wrench	#103. Short Phillips Head Screw Driver

SB900 ASSEMBLY INSTRUCTIONS

PRE-ASSEMBLY

1. Using a razor knife (Box Cutter) cut the outside, bottom, edge of box along the dotted Line. Lift Box over the unit and unpack.
2. Carefully remove all parts from carton and inspect for any damage or missing parts. If damaged parts are found, or parts are missing, contact your dealer immediately.
3. Locate the hardware package. Remove the tools first. Remove the hardware for each step as needed to avoid confusion. The numbers in the instructions that are in parenthesis (#) are the item number from the assembly drawing for reference.

1 STABILIZER TUBES

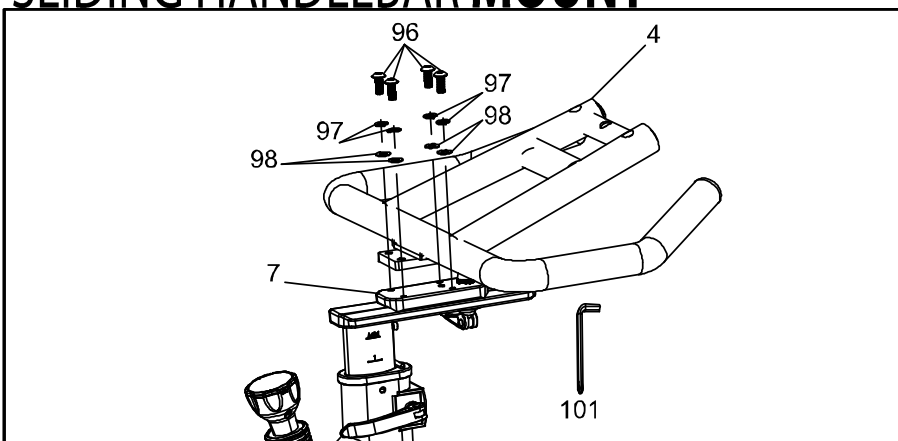


HARDWARE STEP 1

- #94. $\text{Ø}10 \times \text{Ø}16.5 \times 2\text{T}_$ Split Washer (4 pcs)
- #93. $3/8" \times 3-3/4"$ Button Head Socket Bolt (4 pcs)
- #95. $\text{Ø}10 \times \text{Ø}23 \times 1.5\text{T}_$ Curved Washer (4 pcs)

1. Install the Main Frame(1), Front Stabilizers (2) and Rear Stabilizers(3) with four Button Head Socket Bolts (93), four Split Washers(94) and four Curved Washers (95) by using the M6_L Allen Wrench (102).

2 SLIDING HANDLEBAR MOUNT



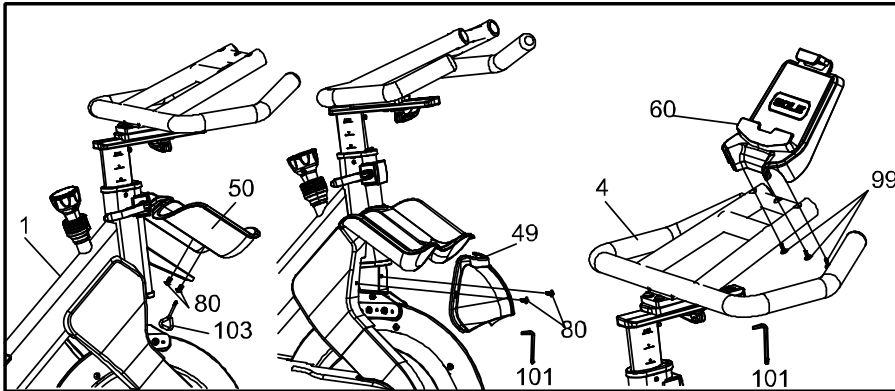
HARDWARE STEP 2

- #96. $5/16" \times 3/4"$ Button Head Socket Bolt (4 pcs)
- #97. $5/16" \times 1.5\text{T}_$ Split Washer (4 pcs)
- #98. $\text{Ø}5/16" \times 16 \times 1.0\text{T}_$ Flat Washer (4 pcs)

1. Install the Handlebar(4) and Sliding Handlebar Mount(7) with four Button Head Socket Bolts (96), four Split Washers(97) and four Flat Washers (98) Tighten the bolts securely by using the M5_Allen Wrench Head Screw Wrench (101).

3

FLYWHEEL COVER / TABLET HOLDER



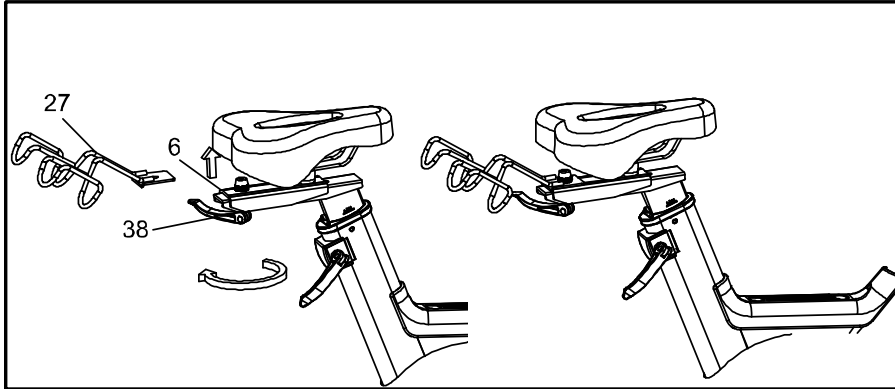
HARDWARE STEP 3

#80. M5 × 12mm_
Phillips Head Screw
(4 pcs)
#99. 4 × 16mm_
Sheet
Metal Screw
(3 pcs)

1. Install the Drink Bottle Holder (50) and the Flywheel Cover (49) in front of the Main Frame(1) with four Phillips Head Screws(80) by using the Short Phillips Head Screw Driver (103) and the M5_Allen Wrench Head Screw Wrench(101).
2. Install the Tablet Holder (60) on the Handlebar (4) with three Sheet Metal Screws (99) by using the M5_Allen Wrench Head Screw Wrench(101).

4

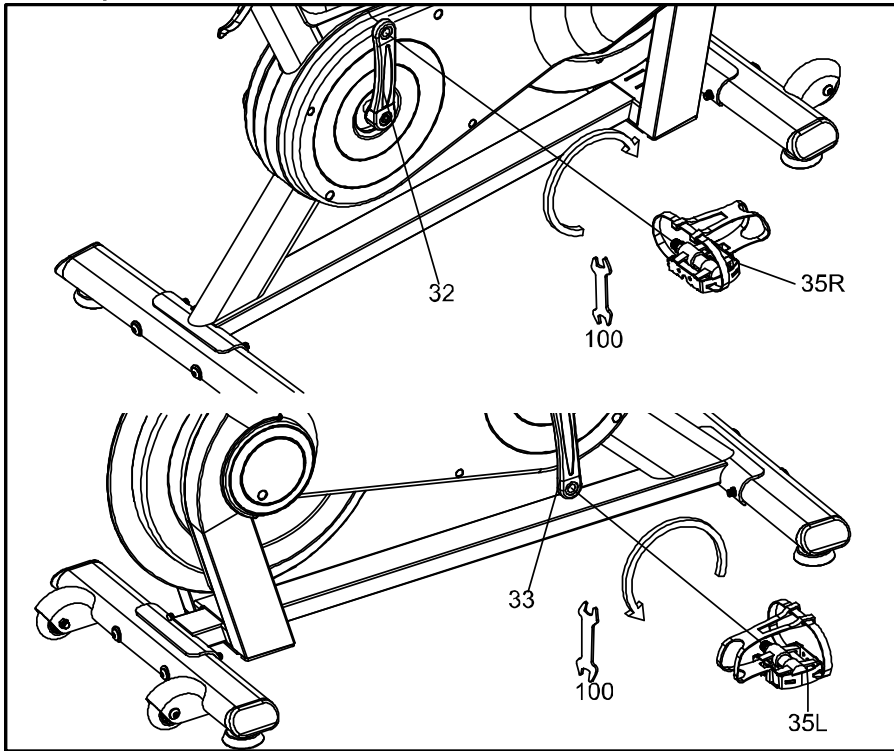
DUMBBELLS HOLDER



1. Unscrew the Quick Release lever(38) and place the Dumbbells Holder(27) on the Sliding Seat Mount (6) to lock the Quick Release lever(38).

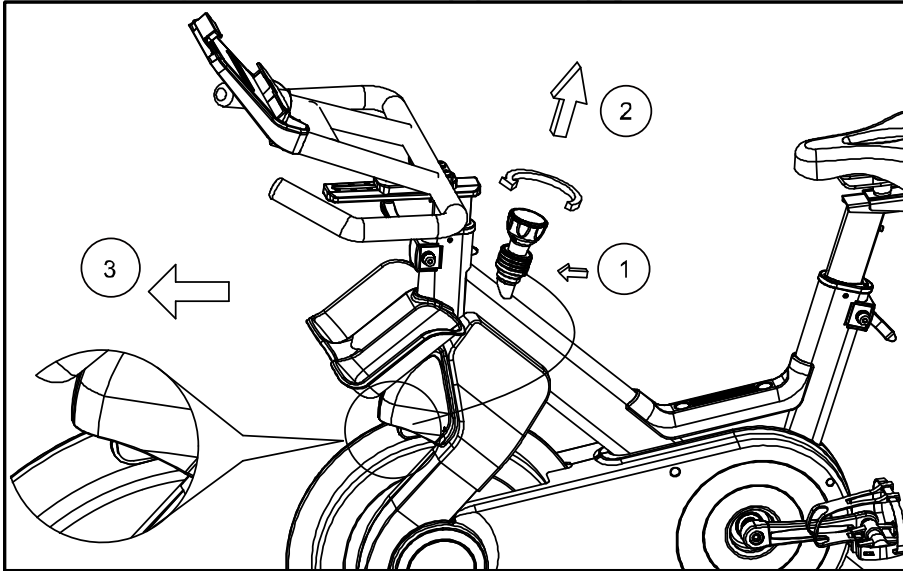
5

LEFT/RIGHT PEDALS



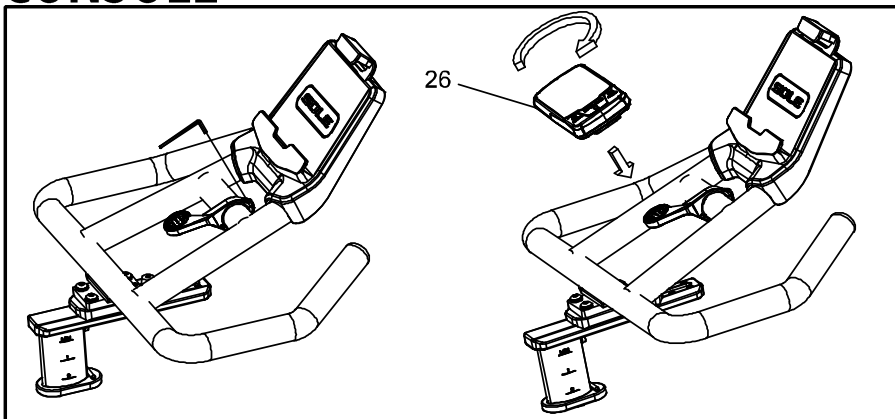
1. Install the Left (**35L**) and Right (**35R**) pedals to the Crank Arms(**33&32**) by using the 14/15mm_Wrench (**100**). Please note that the Left pedal has a reverse threaded bolt and needs to be tightened in a counterclockwise direction.

6 BLUETOOTH WIRELESS KNOB



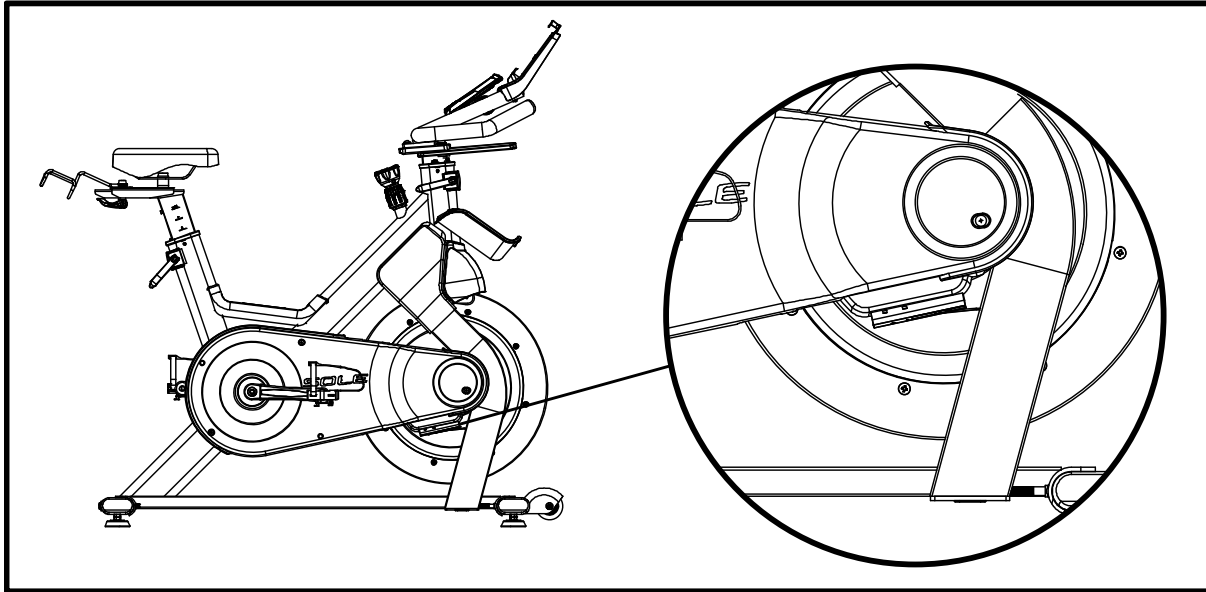
1. Loosen the flywheel and remove the flywheel spacer from the flywheel: unfasten the velcro on the knob holder ①, connect the wireless resistance knob, then turn the wireless resistance knob ② counterclockwise to the minimum value and remove the flywheel spacer ③ from the machine.

7 CONSOLE

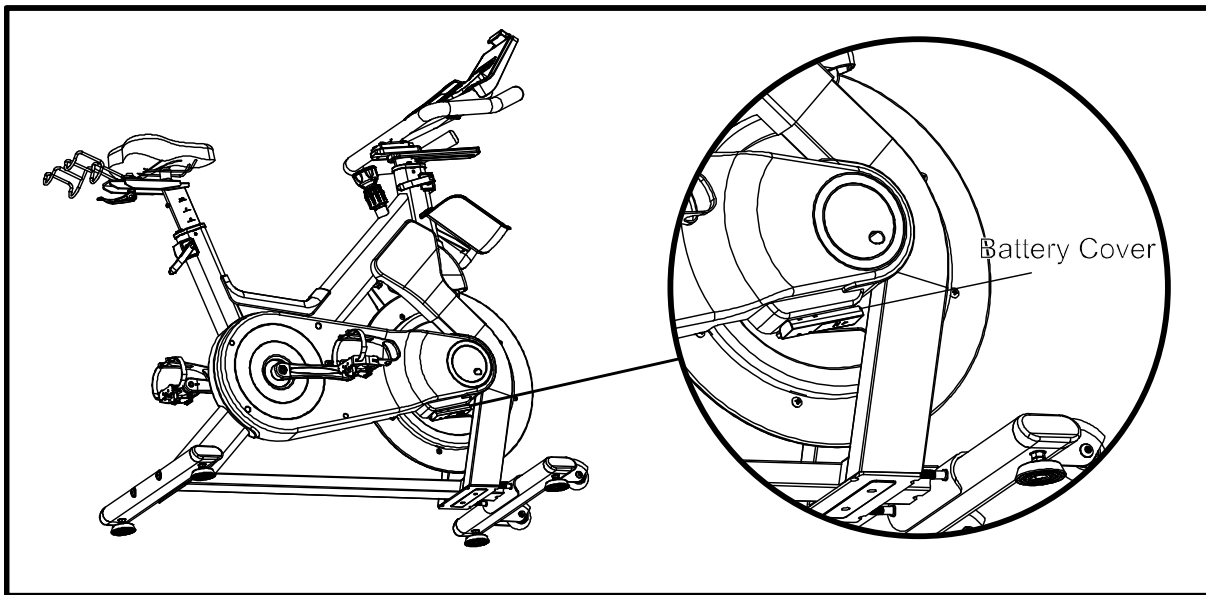


1. Install the Console Holder on the Handlebar (4) by using the M3_L Allen Wrench. Install the Console (26) on the Console Holder, and rotate it 90 degrees clockwise to fix it.

Transmitter Battery Replacement Procedure



Remove the transmitter and replace the AAA(No.4) batteries with new ones.

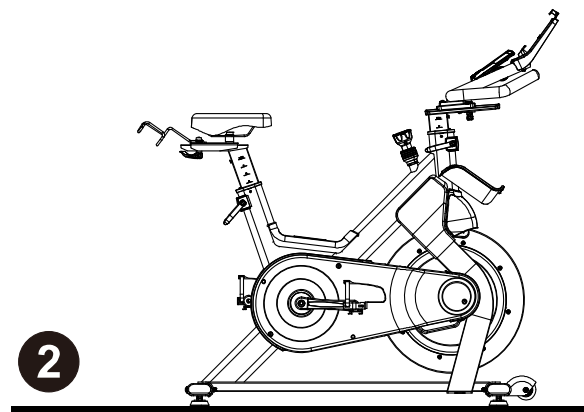
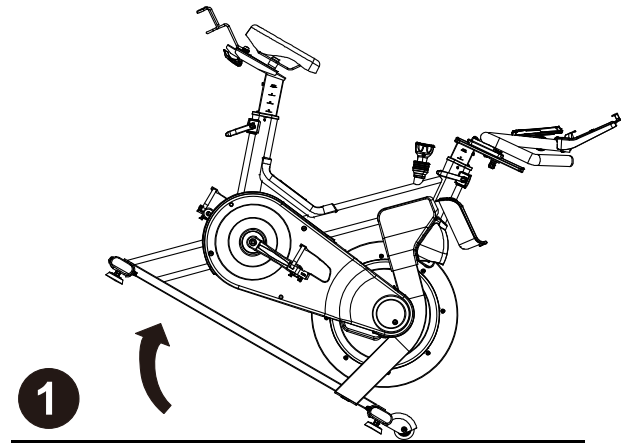


SETTING UP YOUR BIKE

Moving The Bike

Two wheels are located on the front floor mount for easily relocating the bike.

- Grip the back floor mount and tilt the bike forward (1).
- While avoiding uneven surfaces, roll the bike to its new location.
- If the bike rocks after being set down, turn each leveling foot until it rests firmly on the floor (2).



Equipment Warning

- Do not unscrew the leveling feet more than 1/2".
- Before moving your bike, adjust your handlebar and saddle settings to their lowest levels.

Other function descriptions and operation steps

1. Smart Tension wakes up with Touch or a Tap. The light will flash indicating the Smart Tension knob is ready for operation, if the Smart Tension is not connected by other devices Bluetooth, no touch, no rotation, it will go to sleep after 20 seconds.
2. Smart Tension calibration. If the knob is at level 1 (full counter clockwise rotation to the stop) and the console does not show level 1 then the knob needs to be reset. Rotate knob to level 1. Then use the tip of a pen or end of a paper clip to push and release quickly the recessed button on the side of the knob.

OPERATION OF YOUR INDOOR CYCLE

GETTING FAMILIAR WITH THE CONTROL PANEL

SB900 CONSOLE



TIME

Time is the length of time (min. / sec.)

The time will count up or count down when user is pedaling. When pedaling stops, timer will stop after 3 seconds.

CADENCE & SPEED

Cadence is measurement of how fast the cranks are rotating in RPM. The approximate speed of the bike can also be displayed (MPH/KPH) in this section.

In addition to MPH/KPH, CADENCE will also display a bar graph allow riders to keep track of approximate cadence. Average Cadence or Speed will be automatically shown after rider stops pedaling for 3 seconds.

DISTANCE

Distance is measurement of the approximate distance achieved on the bike. This distance is calculated based on user riding a bike with tires having same diameter as flywheel.

CALORIES (KCAL)

Kcal is the approximation of calories burned during work out. Calories are calculated by measuring rider's RPM, Watts, age, and weight.

HEART RATE (apply to HR featured models only) This is the approximation of heart rate detect from Bluetooth HR monitor during work out. Average Heart Rate will automatically shown after 3 seconds if console cannot detect current Heart Rate.

POWER (WATT)

Watt is the approximation of Applied force during work out. This is measured by RPM and resistance level.

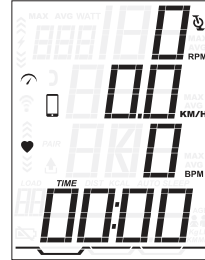
QUICK Start

In power saving mode, press page key to bring the console to 'QUICK Start' state.

Power Saving Mode

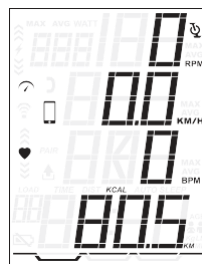
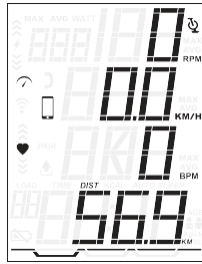
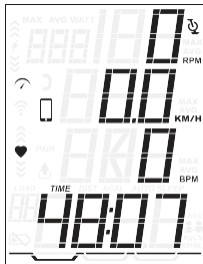


Quick Start Mode



MODE SELECT

Press 'MODE' key to select **TIME**, **DIST**, **KCAL** display.



RESETTING ALL MEASURED VALUE

To clear all measured values, press and hold Page key under TIME Mode for 3 seconds. All measured values AVG SPEED, AVG PULSE, TIME, DIST, KCAL will reset.

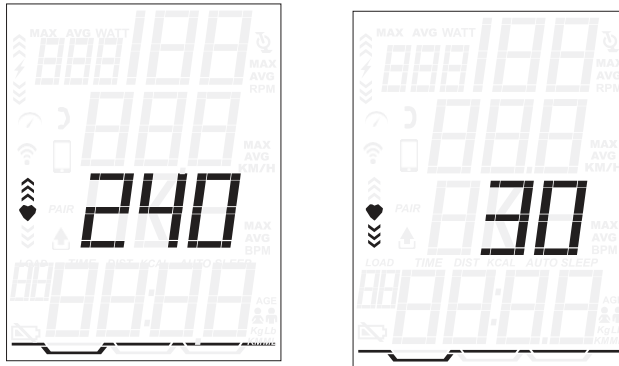
TIMER SETTING

TIMER displays user's workout duration. If the user does not set the COUNT DOWN TIME, TIMER will count up from 00:00 to 99:59.

If user presets the COUNT DOWN TIME, the TIME will count down to **zero** with flashing display, then, start counting up. Under DIST or KCAL, user can go into TIMER setting by holding 'PAGE' key for 3 seconds.

HEART RATE TARGET ZONES

Under DIST or KCAL, hold Page key for 3 seconds to go into settings, Press "MODE" key to go to heart rate icon then press page to go to heart rate target zones window.



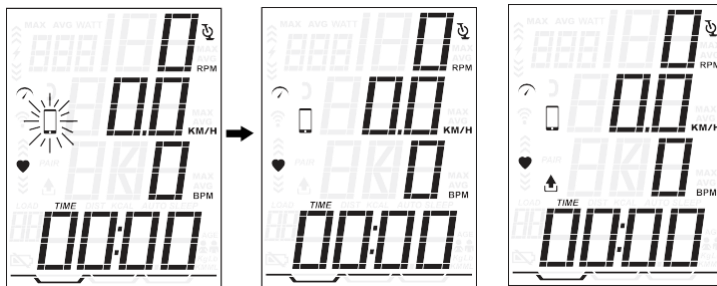
Press Mode key to increase maximum heart rate limit.
After setting maximum heart rate, press Page key to adjust minimum heart rate.

PERSONAL DATA SETTING

Accurate personal data will make your estimated calories burned more accurate. Under KCAL or DISTANCE MODE, Hold Page key for 3 seconds to go into setting, continuously' key to get to heart rate windows.

1. Press Page key to select gender, either: Male / Female
2. Press Page key to go to weight unit settings. Press Mode key to select weight, Kg. / Lb. Note: change of metric units to imperial units will affect all displaying units: MPH/KPH, Lb/KG and ML/KM.
3. Press Page key, will go to weight settings Press Mode key to increase weight by 0.5 Kg. or 0.5Lb.

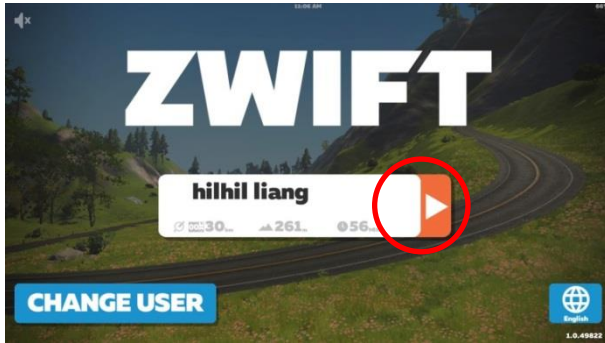
Console pairing with Kinomap / Zwift



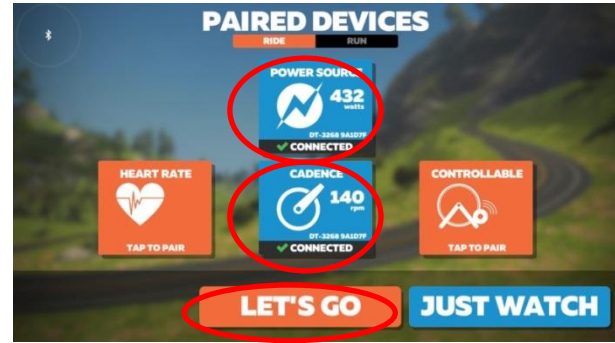
1. Please download Kinomap / Zwift from GooglePlay/APP Store
2. After open the APP, press the phone icon on bike console.
3. After APP search for bike console, the bikeconsole will display the pairing interface.
4. Video of pairing process



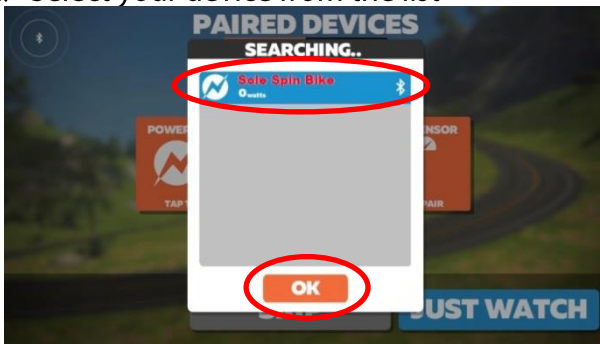
1. Log in to Zwift



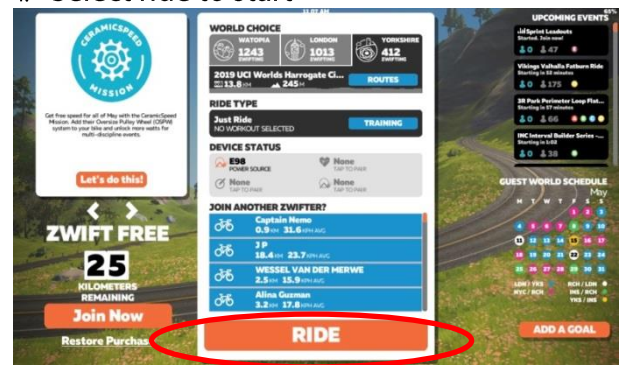
2. Select power source and cadence, system will prompt you to select machine



3. Select your device from the list



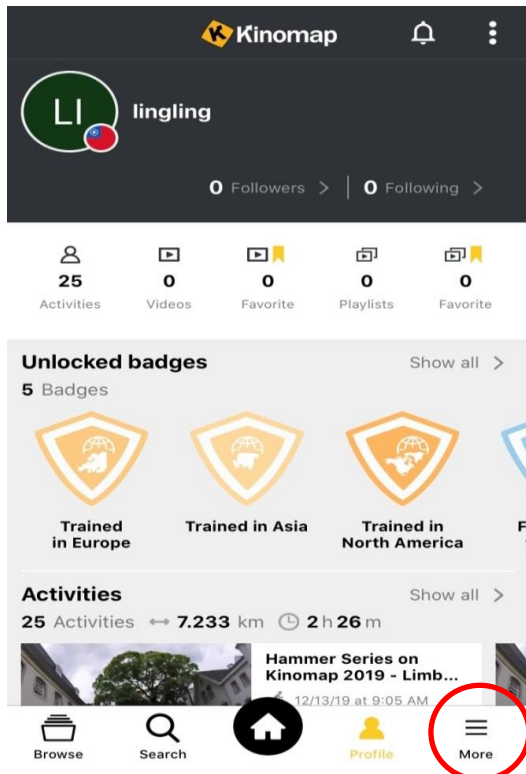
4. Select ride to start



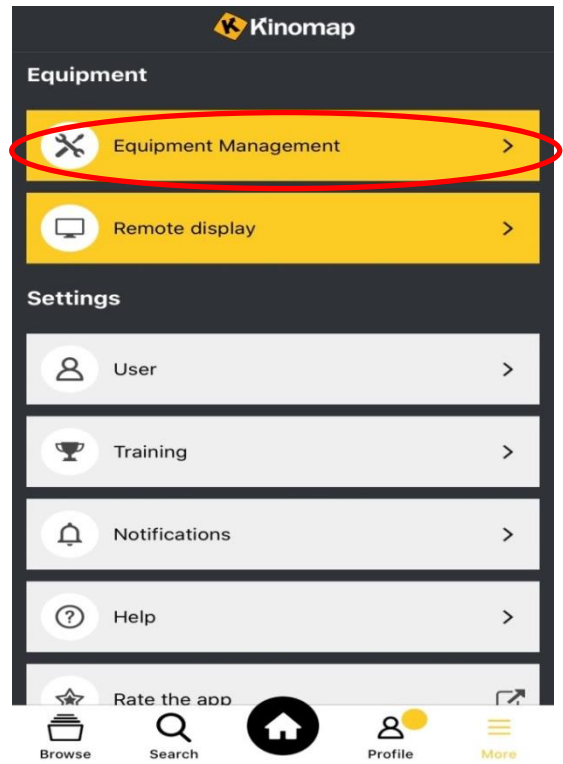
5. Enjoy the ride!



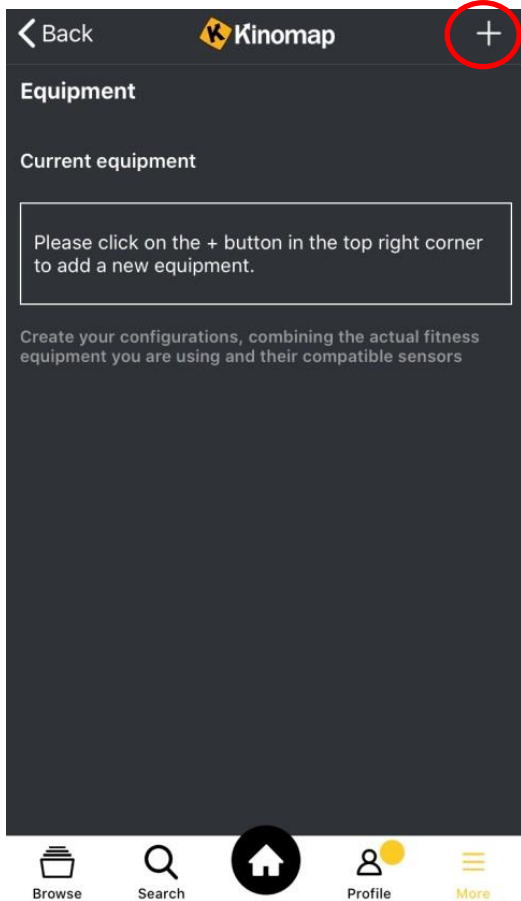
1. Select "More" on the bottom right corner



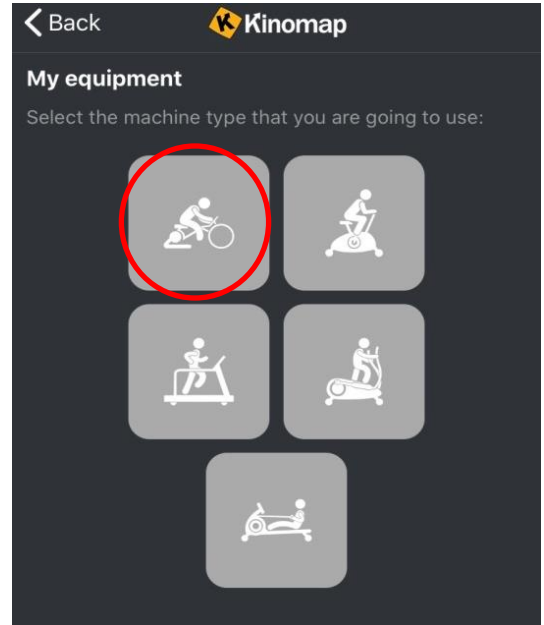
2. Select equipment management



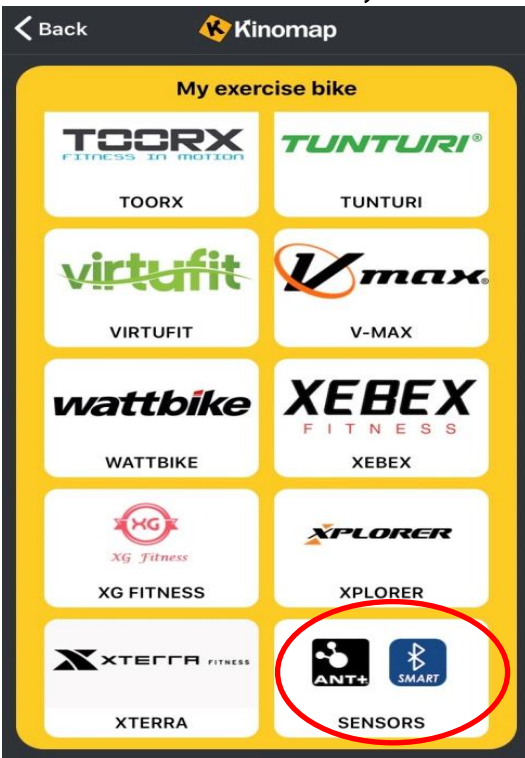
3. Select "+" on the top right corner



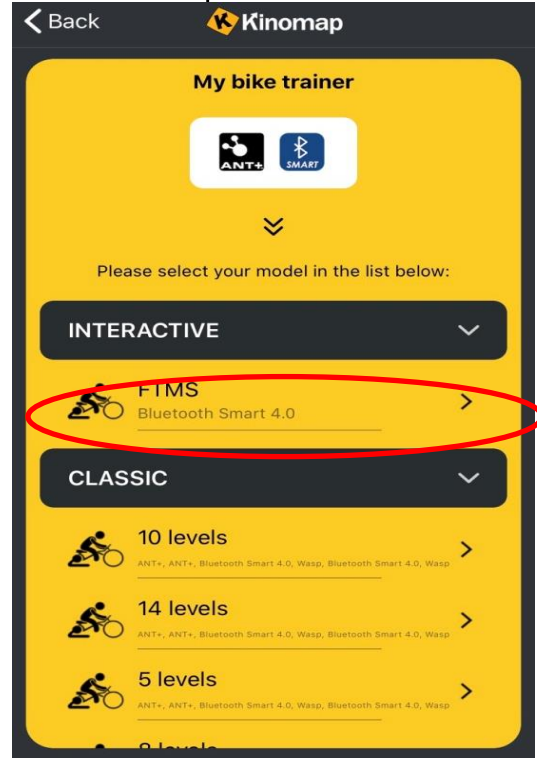
4. Select exercise bike



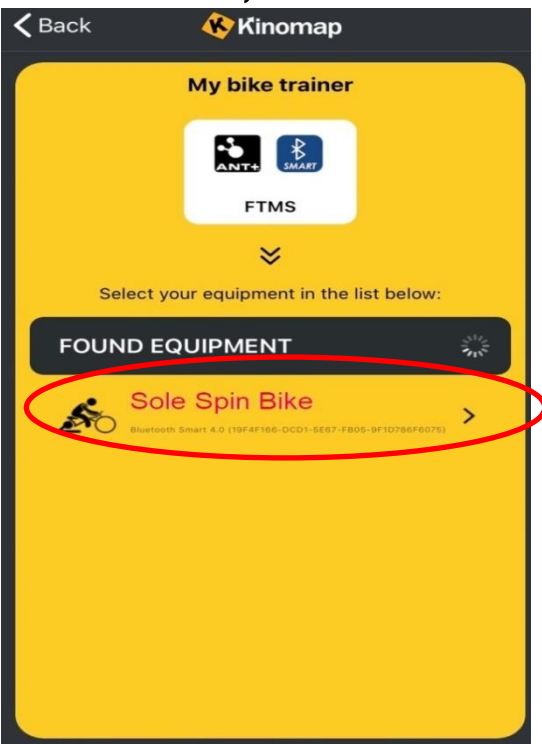
5. Select "sensor" at the very bottom



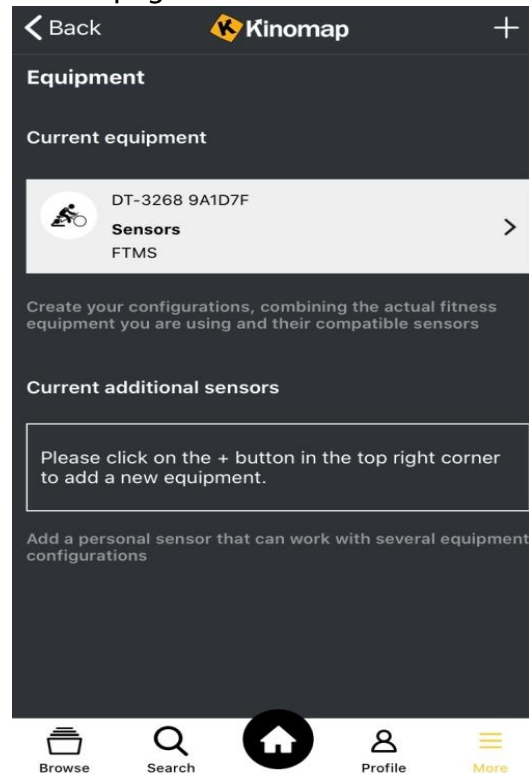
6. Select FTMS protocol from the list



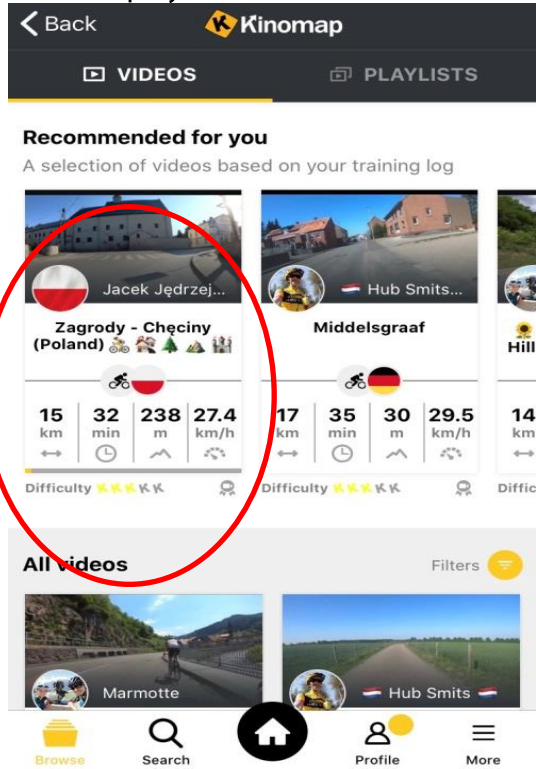
7. Select machine you wish to connect



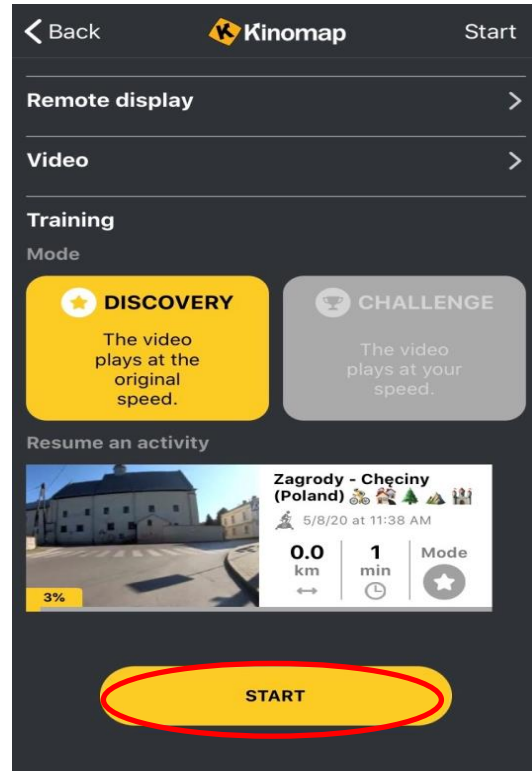
8. Successfully paired machine will show up on this page



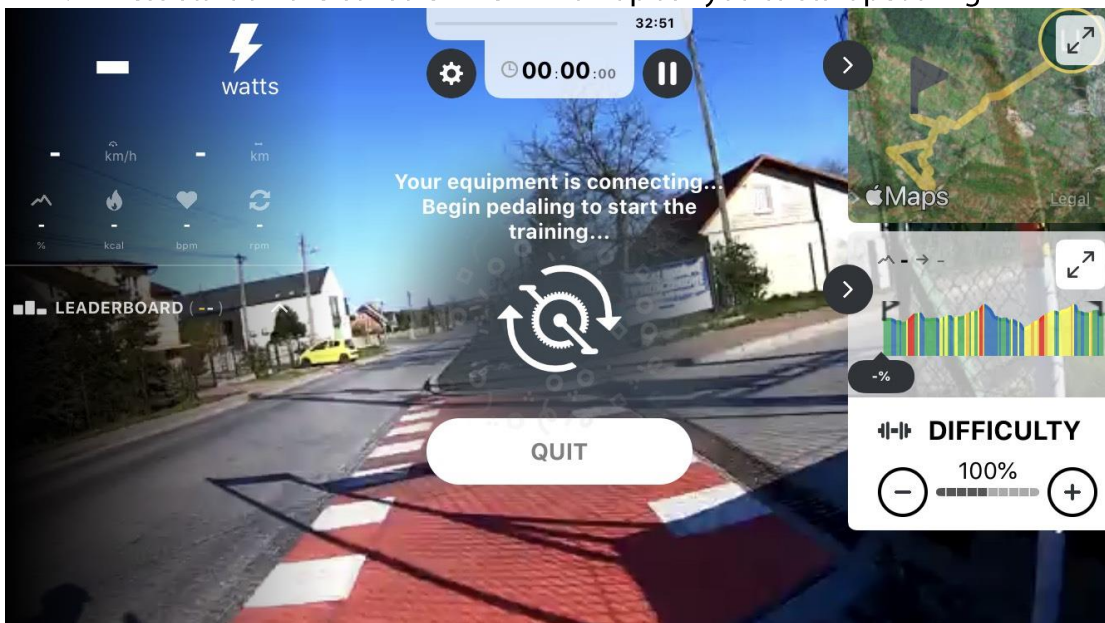
9. Go to browse to select a video you would like to play



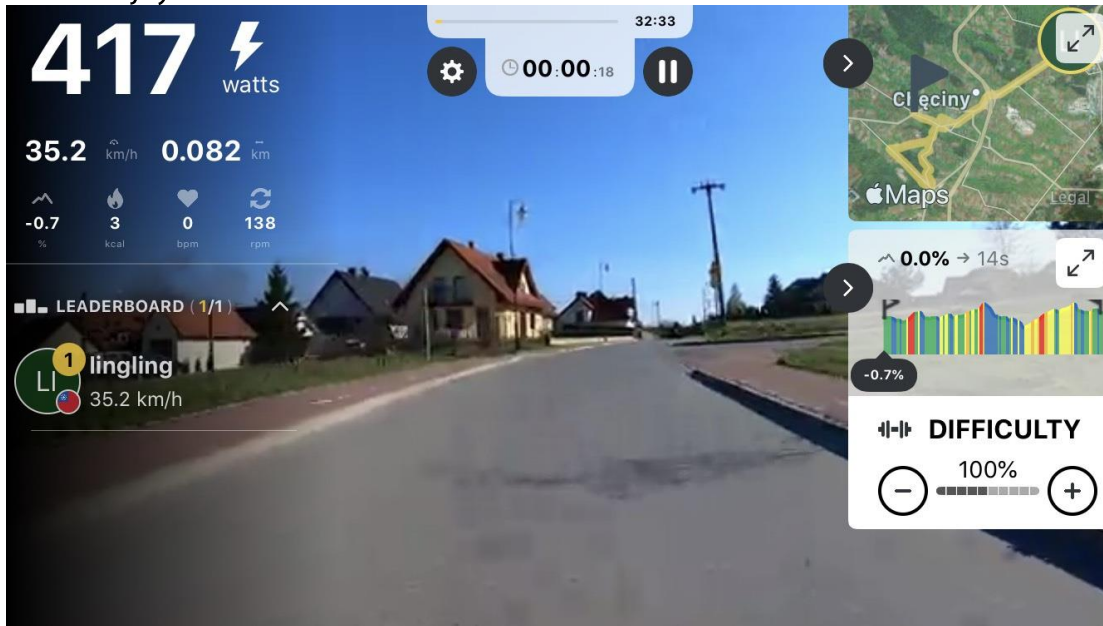
10. Select start



11. Press start on the console when kinomap ask you to start pedaling



12. Enjoy the ride!



This console is compatible with most virtual active apps available

FIRST TIME USER INSTRUCTIONS

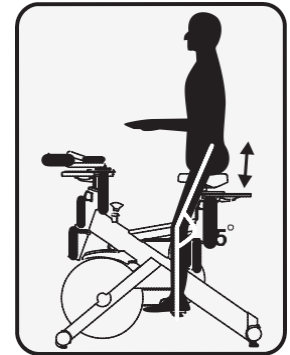
ADJUSTING THE BIKE FOR A PROPER FIT

Take some time to learn how to properly adjust the bike to your body; it will make your workouts more pleasant and a safer experience too. Riding the bike when it is incorrectly adjusted can result in discomfort and increase your risk of injury.

ADJUSTMENT OF SEAT POSITION

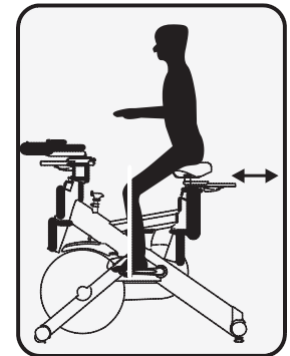
Seat Height Adjustment

1. Standing next to the bike, adjust the seat until it is about hip height.
2. Rotate the crank arms until the pedals are in the vertical position: 12 and 6 o'clock.
3. Place your foot in the toe cage of the pedal closest to the floor and mount the bike. Ensure that the ball of your foot is over the center of the pedal. Your leg should be slightly bent at the knee, about 5 degrees.
4. If your leg is too straight or your foot cannot touch the pedal you will need to lower the seat height. If your leg is bent too much, you will need to raise the seat height.
5. Dismount the bike. Then loosen the quick release lever on the seat post and adjust up or down as necessary.
6. When the seat is in the desired position, tighten the quick release to secure the seat post.
7. Note the final position mark on the seat post for future reference.



Seat Forward/Aft Adjustment

8. Sit on the bike with the crank arms in the 3 and 9 o'clock positions. A proper forward/aft position (for road bike training) of the seat is achieved when the small bump at the top of your shin is above the pedal axle.
9. Dismount the bike. Loosen the quick release under the seat and slide the seat forward or backward as desired; tighten the quick release lever.



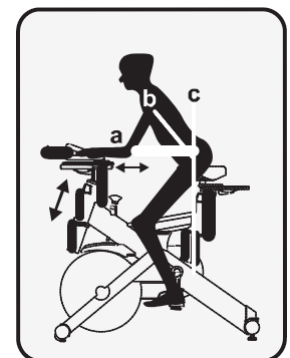
HANDLE BAR ADJUSTMENT

Handlebar Height Adjustment

1. The handlebar height is a matter of preference. Start with a handlebar height that is the same as the seat's height. Adjusting the handlebar higher will give the rider a more upright position; lower will result in a more crouched position.
2. Raise or lower the handlebar by loosening the quick release on the handlebar post and adjust by sliding the handlebar mount up or down as desired. Then tighten the quick release to secure the handlebar post. Note the final position mark on the handlebar post for future reference.

Adjustment of Handlebar's Forward/Aft Position

3. Loosen the quick release under the handlebar and slide the handlebar forward or backward as desired. A suitable forward/aft position should allow the rider to comfortably grasp the handlebar with a slight bend at the elbow.
4. Tighten the quick release to secure the handlebar assembly.



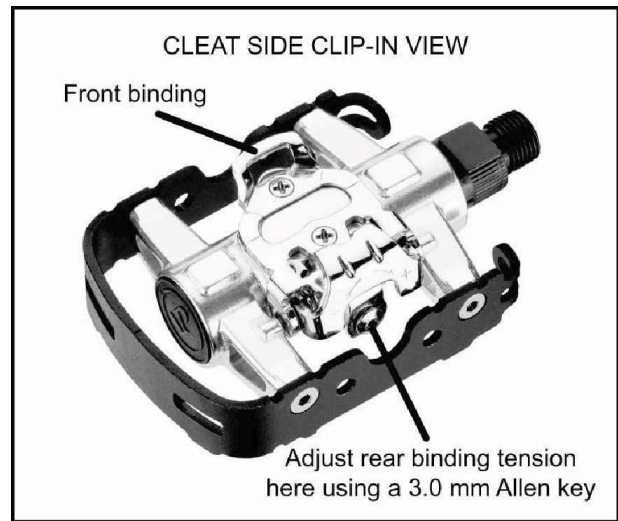
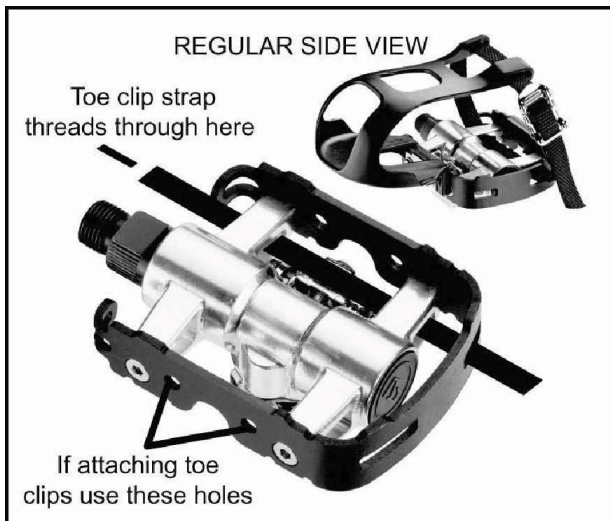
DUAL FUNCTION PEDAL

ADJUSTING THE PEDAL STRAPS

Place your feet in between the aluminum surface of the pedal and the nylon foot strap that wraps around it. If the opening is too narrow, depress the spring loaded clasp with one hand and pull on the nylon strap with the other to increase the opening area. If it is too loose or to tighten the strap, depress the spring loaded clasp, then pull on the open end of the nylon strap until the strap is snug around each foot.

USING THE CLEAT PEDALS

Engage cleated shoes in pedals by placing cleat between bindings while pushing down. Disengage by twisting heel outwards away from exercise bike. Binding tension is adjustable and should be set so that cleat and shoe do not disengage when pedaling. Use an Allen key to turn tension adjusting screws, clockwise to increase binding tension, counterclockwise to decrease binding tension.



TROUBLESHOOTING

No Display on Console

1. Press any key to bring the console to 'Quick Start' mode.
2. Ensure the battery icon is not shown on the Console and transmitter have batteries installed properly. Red LED light will flash on the transmitter when battery is low.

RPM or HR does not change

1. Press 'MODE key' repeatedly to toggle between SPEED (SPD), DISTANCE (DIST), TIME (TIME) and CLOCK (CLK) values.
2. Holding 'PAGE key' to clear past measured value or go into setting and exit.

Cadence number jumps high or low

1. Separate bikes may be paired to same console and are cross-talking, simply run transmitter pair stage again on the bike.
2. Relocate the bike to a different part of the room, away from any RF interference areas.

Heart Rate signal gets interrupted or drops out

1. Ensure that there is a minimum distance of 36 inches between bikes.
2. Make sure your Bluetooth HR monitor is secure and electrodes are making contact with your chest at all times.

No Heart Rate signal displayed

1. Ensure your Bluetooth HR monitor is worn correctly, and there is moist under electrodes of the Bluetooth HR monitor.

CAUTION

EXTERNAL INTERFERENCE MAY BE CAUSED BY OTHER ELECTRONIC DEVICES, SUCH AS: NEARBY TELEVISIONS, STEREO EQUIPMENT, SPEAKERS, ELECTRICAL WIRE CABLING, ETC. IF YOU EXPERIENCE DISTURBANCES IN CONSOLE DISPLAY TRY MOVING YOUR BIKE (S) AWAY FROM POTENTIAL RF INTERFERENCE AREAS.

RELOCATE THE BIKE AWAY FROM ANY EQUIPMENT THAT COULD POTENTIALLY INTERRUPT THE RADIO FREQUENCY SIGNAL, SUCH AS A DVD PLAYER OR TELEVISION, ETC.

MAINTENANCE GUIDELINES

MAINTENANCE SCHEDULE

PART	RECOMMENDED ACTION	FREQUENCY	CLEANER	LUBRICANT
Pedals	Ensure that pedals are tight in crank arms; that all screws on pedals are tight; and that the pedal straps are not frayed	Before each use	N/A	N/A
Frame	Wipe down by using a soft damp clean cloth	Daily	Water	N/A
Flywheel	Wipe down by spraying on a rag and applying a light coat to sides of the flywheel	Weekly	WD-40 spray.	N/A
Brake Pad	Inspect for excessive wear or squealing	Weekly	N/A	Silicone Spray

1. Do not service internal parts of pedals. If they are found to be worn internally, we recommend replacing the pedal.
2. Use of lubricants or cleaning solutions other than those so specified will result in diminished performance and a shorter life span for that part.

MANUFACTURER'S LIMITED WARRANTY

INDOOR CYCLE WARRANTY

Effective March 1, 2023

SOLE warrants all its indoor cycles' parts for a period of time listed below from the date of retail sale, as determined by sale receipt, or in the absence of a sales receipt eighteen (18) months from the original factory shipping date. SOLE's responsibilities include providing new or remanufactured parts, at SOLE's option, and technical support to our independent dealers and servicing organizations. In the absence of a dealer or service organization, these warranties will be administered by SOLE directly to a consumer. The warranty period applies to the following components:

Frame Weldments	Lifetime
All Other Components	2 Years
Labor	1 Year

NORMAL RESPONSIBILITIES OF THE CONSUMER

This warranty applies only to products in ordinary household use, and the consumer is responsible for the items listed below:

1. The warranty registration card must be completed and returned to the address listed on the card within 10 days of the original purchase to validate the manufacturer's limited warranty or, if outside of the 10 day period, the warranty can be registered if you have proof of purchase (i.e. receipt, bank statement, credit card statement, or email order confirmation).
2. Proper use of the treadmill in accordance with the instructions provided in this manual, including general maintenance (i.e. belt tracking, belt tension, vacuuming under motor cover, and lubrication. See all components under General Maintenance section)
3. Proper installation in accordance with instructions provided with the indoor cycle
4. Expenses for making the indoor cycle accessible for servicing, including any item that was not part of the indoor cycle at the time it was shipped from the factory.
5. Damages to the indoor cycle finish during shipping, installation or following installation.
6. Routine maintenance of this unit as specified in this manual. (See All Components under General Maintenance).
8. Provide pictures or video of any issues via email as requested by the service technician. Assist with troubleshooting/diagnosing prior to a home visit.

EXCLUSIONS

This warranty does not cover the following:

1. CONSEQUENTIAL, COLLATERAL, OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND INCIDENTAL EXPENSES RESULTING FROM ANY BREACH OF THIS WRITTEN OR ANY IMPLIED WARRANTY.
Note: Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you.
2. Service call reimbursement to the consumer. Service call reimbursement to the dealer that does not involve malfunction or defects in workmanship or material, for units that are beyond the warranty period, for units that are beyond the service call reimbursement period, for indoor cycle not requiring component replacement, or indoor cycle not in ordinary household use.
3. Damages caused by services performed by persons other than authorized SOLE service companies; use of parts other than original SOLE parts; Or external causes such as corrosion (RUST), discoloration of paint or plastic, alterations, modifications, abuse, misuse, accident, improper maintenance-(see general maintenance instructions section), inadequate power supply, natural disasters, or elemental damage (i.e. power surges, lightning storms, water damage, or fire damage.)
4. Products with original serial numbers that have been removed or altered.
5. Products that have been: sold, transferred, bartered, or given to a third party. (Warranties DO NOT transfer.)
6. Products that do not have a warranty registration card on file at SOLE. SOLE reserves the right to request proof of purchase if no warranty record exists for the product.
7. THIS WARRANTY IS EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES EXPRESSED OR IMPLIED, INCLUDING THE WARRANTIES OF MERCHANTABILITY AND/OR FITNESS FOR A PARTICULAR PURPOSE.
8. Product use in any environment other than a residential setting.
9. Warranties outside of North America may vary. Please contact your local dealer for details. Shipping charges may apply to Alaska and Hawaii customers.
10. Warranty will be void if the unit is not in a climate-controlled, insulated environment. (Examples: Garage, outside, carport, etc)

SERVICE

Keep your bill of sale. Twelve (12) months from the date on the bill of sale or eighteen (18) months from the date of factory shipping as determined by the serial number establishes the labor warranty period should service be required. If service is performed, it is in your best interest to obtain and keep all receipts. This written warranty gives you specific legal rights. You may also have other rights that vary from state to state. Service under this warranty must be obtained by following these steps, in order:

1. Contact your selling authorized SOLE dealer. OR
2. Submit all service requests including serial number, contact information and a brief description of the problem online at <http://www.soletreadmills.com/serviceparts.html>.
3. If there is a question as to where to obtain service, contact our service department at 866-780-7653.
4. If no local service is available, SOLE will repair or replace the parts, at SOLE's option, within the warranty period at no charge for parts. All transportation costs, both to our factory and upon return to the owner, are the responsibility of the owner. The owner is responsible for adequate packaging upon return to SOLE. SOLE is not responsible for damages that occur during shipping. Make all freight damage claims with the appropriate freight carrier. DO NOT SHIP ANY UNIT TO OUR FACTORY WITHOUT A RETURN AUTHORIZATION NUMBER. All units arriving with-out a return authorization number will be refused.
5. The service department assists in troubleshooting prior to sending a field technician. SOLE may request pictures and video via email of issues to help with diagnosing.

Before returning your Sole product to any retailer, or if you require any assistance with assembly or technical support please call us first for assistance at 866-780-7653. Thank you for your Sole purchase.

SOLE[™]
FITNESS